

About CARROT Global

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01. The Journey of CARROT Global

Carrot Global: A Hub for Global Competence

CARROT Global has been supporting domestic and international companies and organizations in achieving success on the global stage for the past 24 years.

We offer over 500 innovative global education programs aimed at overcoming language barriers, understanding global standards, fostering cross-cultural competence, strengthening job skills, and developing leadership capabilities.

Additionally, we collaborate with clients to address various challenges in order to keep pace with the rapidly changing global business environment, providing the latest management trends and knowledge to drive their success.

A Trusted Partner of Over 500 Clients

CARROT Global currently partners with over 500 client companies, operating more than 6,000 classes and providing educational services to enhance the global competitiveness of approximately 18,000 employees.

Our clients have high expectations for these services as they aim to improve the expertise and capabilities of their workforce to maintain competitiveness and prepare for the future.

In this process, CARROT instructors play a key role in delivering the highest quality educational services tailored to each company's unique needs.

02. CARROT Global's Corporate Training Services

Corporate Training

Corporate training aims to enhance the skills and competencies of employees through customized educational programs tailored to the specific goals and needs of the company. Rather than focusing on academic lectures, the training emphasizes practical, work-related content that supports employees in achieving strategic objectives, providing the specific skills and knowledge they require, and strengthening the company's overall competitiveness.

CARROT Global's Educational Programs

General/Business Conversation	Conversation programs focused on English and other languages to support successful job performance.
Business Skills	<p>Job competency enhancement courses designed to strengthen competitiveness in a global business environment:</p> <ul style="list-style-type: none"> - Business Presentation Skill - Business Writing Skills - Business Negotiation Skills - Business Meeting Skills - Business Conference Call Skills
Test Preparation	Test preparation programs targeting high scores, tailored to specific evaluation areas (e.g., OPIc).
1:1 Language Lab	A 1:1 intensive clinic using a personalized educational design system for short sessions.
1:1 Coactive Learning	A premium correction-focused course based on task (simulation) learning, incorporating Power Feedback Clinic techniques from cognitive-behavioral therapy.
Cross-Cultural Competency Solutions	Programs designed to enhance cross-cultural adaptability and develop successful global talent for expatriates, regional experts, and global business professionals.
Expatriate Integrated Solutions	Comprehensive educational programs providing objective information, cultural differences, and pre-departure preparation for expatriates and short/long-term business travelers.

Local Employee/GHR Integrated Solutions	Systematic training programs designed to foster an understanding of Korean corporate culture and address national and cultural differences for overseas branches and local employees.
Other Programs	Job interviews, speaking ability assessments, job/skill-specific customized educational programs, and more.

Types of Classes at CARROT Global

Regular Classes	<p>These are tailored to learners aiming for deep understanding and skill improvement through consistent learning. Typically, classes last about 1 hour per session, conducted 1 to 3 times a week, with many courses spanning 3 to 6 months or longer.</p> <ul style="list-style-type: none"> - Duration per session: 1 hour - Frequency: 1 to 3 times per week - Course length: 1 to 6 months or longer
Special Lectures and Workshops	<p>Short-term courses that focus intensively on specific topics. These longer sessions last between 2 to 4 hours and may occur once or over a short period. Special lectures tend to be more lecture-based, while workshops emphasize facilitation and active learner participation.</p> <ul style="list-style-type: none"> - Duration per session: 2 to 4 hours - Frequency: 1 to 3 sessions - Course length: 1 day to 1 week
Intensive Courses	<p>These high-intensity courses are designed to achieve goals in a short time. Classes are held for 4 to 8 hours per day, 4 to 5 times a week, offering concentrated learning over a period of about a month.</p> <ul style="list-style-type: none"> - Duration per session: 4 to 8 hours - Frequency: 4 to 5 times per week - Course length: 2 weeks to 1 month or longer
Other Formats	<p>Classes can be customized based on the learner's needs and goals, and may take various forms. Some examples include:</p> <ul style="list-style-type: none"> - 1:1 Language Lab: Personalized, short-session intensive clinics - Discussion Classes: In-depth discussions and practical exercises on specific topics - Blended Learning: A combination of online and offline classes.

03. Relevant Departments

Throughout the entire process of conducting classes at CARROT Global, you will be in communication with both the THR(Teacher's Human Resources) team and the Class Manager. The THR team and Class Manager are committed to facilitating smooth and efficient communication with you.

You can reach them between 9 AM and 6 PM. If you are unable to connect by phone, please leave an email or text message, and they will respond promptly and with the utmost support.

THR (Teacher's Human Resources)		Class Manager	
<p>This team supports instructors throughout the hiring process and up to class offers. They handle all HR tasks related to training, benefits, and various support services for instructors and provide guidance on necessary procedures.</p> <p>Contact: 02-518-2313 (Text messages not available) Email: teaching@carrotglobal.com</p>		<p>Responsible for managing and overseeing the classes from the offer stage through to their operation. The Class Manager has a deep understanding of the detailed information regarding the classes, resolves issues that arise during class sessions, and facilitates communication between instructors and learners.</p> <p>Contact: Once the class is confirmed, the assigned manager will reach out to you, and you can verify this through the consent form or class confirmation email.</p>	
Class Scheduling	Responsible for confirming class offers and schedules before classes begin.	Class Scheduling	Handles class offers and schedule confirmations before classes begin.
Human Resources	Handles HR tasks related to instructor hiring and training.	Class Operations	Manages the overall operation of classes, including any schedule changes or specific adjustments that may occur during the sessions.
Support	Provides necessary document issuance and other administrative support.	External Communication	Facilitates smooth communication with learners and client companies to ensure effective class delivery.
Benefits	Informs instructors about benefits related to the instructor welfare program.	Feedback	Collects and conveys feedback related to the classes.